EDiSU ENTE PER IL DIRITTO ALLO STUDIO UNIVERSITARIO PAVIA	M06
	Revisione AD del 11-03-10

REPORTS AND COMPLAINTS

Form to submit advice, suggestions, reports, complaints to EDiSU Pavia

COMPILATION DATE: _____

Report/complaint presented by:

☐ employee ☐ student ☐ supplier ☐ other (specify): _____

Name: _____ Surname: _____

Address (e-mail, phone): _____

Service / Office involved

☐ Procurement Office
☐ Economic Benefits Office
☐ College
☐ Other_____

Object (describe in detail the reasons for the complaint/disservice by indicating the place, date and time)

Suggested solution

Refund

If you detect non-compliance with the quality standards guaranteed by EDiSU, contained in the Charter of Services currently in force, and you want to request the relevant refund, please: tick the box below, indicate the reasons in the "Subject" section of this form and sign at the bottom.

☐ The undersigned requests to benefit from the reimbursement provided for by the Services Charter for failure to comply with the quality standards guaranteed by EDiSU

Signature _____

By EDiSU Pavia

Name of the person receiving the complaint or report: _____

RECEPTION DATE _____

I dati raccolti saranno trattati secondo il "Regolamento per il trattamento dei dati sensibili e giudiziari" in attuazione del D.Lgs. 196/2003 consultabile sul sito www.edisu.pv.it.