

A GUIDE TO ACCESSING THE EDISU CANTEENS FOR UNIVERSITY STUDENTS

How to access the university canteens

All students, both Italian and foreign, enrolled at the University of Pavia can access the university canteens.

After enrolling at the University of Pavia for the current academic year (and, if relevant, after submitting an online application for Edisu benefits to access the canteen at a reduced rate) the students are required to:

- 1. download the edisu-pavia.eat app on their device/ smartphone (students may only have one enabled device/smartphone. All registration and de-registration operations will be recorded for future verification).**
- 2. enter the reserved "Online student services" area at Edisu Pavia and generate the qrcode. Students can access the "Online student services" area on the EDiSU Pavia website (www.edisu.pv.it) via Spid, CIE, University credentials or EDiSU credentials.**
- 3. frame the qrcode with the device / smartphone phone to enable the operation of the app and to link your profile with the app. In this phase students will be requested to create a pin number to confirm the request for the generation of the qrcode.**

To access the restaurant services, students are required to enter the edisupavia.eat app (by entering their pin number), select the "canteen card" menu and generate and present the qrcode to the cashiers for the payment of the amount due.

- N.B. 1) Each student can have only one enabled device / smartphone. All registration and de-registration operations will be recorded for future verification.**
- 2) Enrollment at the University of Pavia is completed after UNI PV has registered the payment of the first installment of the university fees. The student is therefore "active" for UNI PV for the current academic year.**

IT IS POSSIBLE TO APPLY FOR ACCESS TO THE CANTEENS "AT FULL PRICE" OR "AT SPECIAL PRICE".

- Applying for **ACCESS TO CANTEENS AT FULL PRICE** means being acknowledged by the "canteen system" as university student enrolled for the current academic year and to benefit, therefore, from the application of the MAXIMUM STUDENT RATE at a price which is in any case discounted compared to the actual cost of a full meal. Presently, the MAXIMUM RATE corresponds to € 6,50 for a complete meal. The student is required to present the QR code to the cashier for the payment of the amount due.
- Applying for **ACCESS TO CANTEENS AT SPECIAL PRICE** means not only being acknowledged by the "canteen system", but also being able to benefit from further discounts besides that provided by the maximum student rate. Said discounts (special prices) are acknowledged with regards to the value of certain indicators referring to financial status, income and assets, and family unit of the student and, more specifically, according to the ISEE for University Use (ISEE UNI) and the ISPE (ISP/equivalence scale coefficient). For students (Italian and foreign) who have income and assets in Italy, these values are included in the **ISEE statement** (or in the CURRENT ISEE) specifically required for university use. For students with income and assets abroad, these indicators (ISEE and ISPE) are **determined by EDiSU** on the basis of the original documents that are to be submitted according to the format, timeframe and manner specified at the following link: <http://www.edisu.pv.it/index.php?page=dimostrare-la-condizione-economica>.

The student must submit an ONLINE APPLICATION for EdISU BENEFITS (**the request must be submitted no later than October 25th, 2021 for the 2021/2022 academic year**) specifically for the "ACCESS TO THE CANTEEN AT A SPECIAL PRICE" and has to insert the data referring to the economic condition of the family of reference.

In order to receive further discounts, and therefore apply a "SPECIAL RATE", students must meet the following requirements:

- **ISEE UNI 2019 ≤ € 23.000,00**
an equivalent financial situation indicator issued for assessing access to services and benefits made available to support the right to higher education (ISEE UNI) that DOES NOT EXCEED €23.000,00 along with
- **ISPE UNI 2019 ≤ €50.000,00**
an equivalent asset situation indicator (ISPE = ISP of the family unit ÷ equivalence scale coefficient) that DOES NOT EXCEED €50.000,00

Once the fulfilment of the above financial requirements has been verified, the student's income tier is determined based solely on the ISEE UNI value.

For the purposes of applying to canteens at special price EDiSU will not consider valid any indicators referring to the ordinary ISEE or ISEE containing notices referring to missing data or any discrepancies detected by the INPS.

N.B. The ISEE UNI and ISPE UNI must be both fulfilled; if one of the two indicators exceeds, the students cannot benefit from the reduced rate but he/she will have to pay the FULL price.

INCOME TIERS AND RELATED PRICE OF MEALS AT SPECIAL RATES FOR ACCESSING THE CANTEEN SERVICE (applying to the 2021/2022 academic year):

ISEE TIERS	ISEE Value		COST OF MEAL
1 st income tier	from € 0,00	to € 14.420,31	€ 4,00
2 nd income tier	from € 14.420,32	to € 17.709,34	€ 4,50
3 rd income tier	from € 17.709,35	to € 23.000,00	€ 5,00

N.B. - ACCESS to the CANTEEN at "special price" MUST BE REQUESTED ANNUALLY (therefore students interested in the EDiSU canteen service must repeat submission of an online application every year, for as long as they are enrolled at the University of Pavia).

CATERING SERVICE OFFERED TO THE STUDENT

The QR Code allows the student to benefit from the catering service in the following way:

- 2 daily meals (1 lunch and 1 dinner)
- from Monday to Sunday, during the canteens' operational periods,
- at the price established based on the student's income tier (*N.B. for scholarship please refer to the following section*)

The price of a meal (if payment is due) must be paid in cash at the cashier's desk upon presentation of the QR Code (which reveals the "student profile", income tier, and whether or not the student is a scholarship beneficiary) and, if required, an ID card.

MEAL OPTIONS

The canteens offer complete, healthy and balanced meals from a nutritional point of view and a vast assortment of dishes.

Students can access the canteen to have:

- **a complete meal made up of:**
1 first course / 1 second course/ 1 side dish / 1 Fruit or Dessert or Yoghurt / 2 bread buns / Drinks on tap

STUDENTS BENEFITING FROM THE SCHOLARSHIP: access to the university canteens

Students benefiting from the scholarship can access the canteen and have 1 free meal starting January 1st of the calendar year following the release of the final ranking list of scholarship until the end of that same year (January 1st – December 31st).

More specifically:

- **Students holding a QR Code and scholarship BENEFICIARIES**
 - 1 free daily meal
 - 1 meal paid according to income tier

N.B. In case the scholarship is withdrawn, the sum corresponding to the services the student already benefited from must be returned to EDiSU .

LEGAL HOLDER AND ILLEGITIMATE USE OF THE QR CODE

- Each student is associated with a specific "canteen profile" recognized through the QR Code.
- The QR Code is strictly personal and cannot be lent or given to others.
- The QR Code must be generated by each student by entering a personal PIN number using the EDiSU-Pavia.EAT App, previously enabled from their EDiSU "Online Student Services" reserved area.
- The EDiSU "Online Student Services" reserved area is accessed using personal credentials.

Illegitimate use of the QR Code constitutes infringement punishable with immediate interruption of the service and, should any criminal acts be detected, application of penalties.

The following constitutes illegitimate use:

1. to have and/or use more than one QR Code (each student can use the QR Code only once for lunch and once for dinner);
2. to have and/or use a different QR Code instead of the one assigned;
3. to let other people use the QR Code
4. to refuse to show or give the QR Code and/or one's ID card, to EDiSU personnel, or anybody acting on their behalf, or to canteen staff upon their request;

To avoid undue access to meals at university canteens, EDiSU also reserves the right and the capacity to block the functioning of the canteen QR Code by computerized means:

1. whenever any irregular use of the QR Code is observed;
2. after finding untruthfulness in the self-certification submitted to access the canteen at special prices. In this case, EDiSU also reserves to apply the penalties prescribed by art. 10 of Legislative Decree 68/2012.

UNIVERSITY CANTEENS

The catering service is run in facilities managed directly by EDiSU or managed as concessions. All the canteens allow the student to have a complete meal, the price of which is based on the student's income tier.

Collegio Castiglioni canteen	Pavia - via San Martino, 20	Mon - Sun: lunch (12:00 - 2:00 pm) Mon - Sat: dinner (7:00 - 9:00 pm)
Collegio Fraccaro canteen	Pavia - P.zza L. Da Vinci, 2	Mon - Fri: lunch (12:00 - 2:15 pm)
Cravino canteen	Pavia - via Bassi, 2	Mon - Sun: lunch (12:00 - 2:30 pm) Mon - Sat: dinner (7:00 - 9:00 pm)
Markas canteen	Pavia - via Ferrata, 20	Mon -Sat: lunch (12:00 - 2:30 pm)
"Il Vicoletto" Self Service	Cremona - vicolo Torrriani,11	Mon - Fri: lunch (12:00 - 2:30 pm)

NB. *Opening days and hours may be subject to change.*

The catering service is suspended during Christmas holidays, Easter, Patron Saint's Day and in August, according to the academic calendar.

In the period of health emergency (Covid-19) opening days and hours may be subject to change.